



Terms and Conditions for Conference Attendees of f-cell+HFC 2020

These terms govern your participation as an attendee at a conference organized by PETER SAUBER AGENTUR MESSEN UND KONGRESSE GMBH, a German private limited company registered in the District Court of Stuttgart (the “Host” and also referred to using first person pronouns such as “we”, “us”, and “our”). By registering for the conference and purchasing one or more ticket, you are agreeing to these terms, which form a binding contract between you and the Host.

Peter Sauber Agentur
Messen und Kongresse GmbH
Wankelstraße 1
70563 Stuttgart

+49 711 656960-5702
hyfcell@messe-sauber.de
www.hyfcell.com

1. Conference Fees

Ticket option	Pricing*
2-Day Ticket Including Evening Event	CAN\$ 1,300
1-Day Ticket Day 1 Including Evening Event	CAN\$ 800
1-Day Ticket Day 2	CAN\$ 700
Evening Event	CAN\$ 100
CHFCA members 2-Day-Ticket including Evening Event	CAN\$ 850
Students	CAN\$ 450

* Prices do not include taxes. 5% GST will be additional.

Ticket price includes all sessions at the conference, access to the trade fair, documentation (access to online platform), drinks, and lunch for the days for which tickets are purchased. Where stated as being included, the ticket also includes access to the Evening Event on April 1, 2020.

2. Conference Venue and Accommodations

The conference will be held on April 1+2, 2020 at:

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Canadian Hydrogen and
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Suite 660 – 475 West Georgia Street
Vancouver, BC V6B 4M9

Tel: +1 604 283.1040
Fax: +1 604 683.6345
Email: info@chfca.ca





Vancouver Convention Centre

999 Canada Pl
Vancouver, BC V6C 3C1
Canada

Attendees receive a preferential booking rate at the Pinnacle Harbourfront Hotel

Pinnacle Harbourfront Hotel

1133 West Hastings Street
Vancouver, BC, V6E 3T3
Canada

by booking at the following website address:

<https://book.passkey.com/event/50033074/owner/2075/home>

3. Registration, Payment, and Check-In

By submitting your order for tickets and payment through the website www.hyfcell.com (the “**Website**”) or in-person at the conference venue, you agree to purchase the tickets you have chosen, and agree to these terms and conditions. After submitting your order and successful payment on the Website or bank transfer, we will email you a digital confirmation of your booking with your e-ticket and digital invoice. If you have purchased tickets in-person, you will receive your conference badge upon clearance of your payment. If you elect to pay by bank transfer after issuance of an invoice: (a) your tickets are reserved only and will become available to you after making payment; and (b) you agree to make that payment within 14 days of your agreement to purchase the tickets. It is at the Hosts discretion to refuse entry to the Event, if the invoice has not been paid.

You must present your e-ticket at the check-in desk at the conference, where you will receive your conference badge.

By providing a credit card or other payment method that we accept, you state to us that you are authorized to use the designated payment method and that you permit us (or our third-party payment processor) to charge your payment method for the total amount of your order (including any applicable taxes and other charges). If the payment method cannot be verified, is invalid, or is otherwise not acceptable, your order may be suspended or canceled. You must resolve any problem we encounter in relation to the payment method you select in order to proceed with your order.

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Our presentation of products or services will not be considered a binding offer, but rather an invitation to place an order. Once you conclude the online purchase process, we will have a binding contract of sale.

4. Cancellation – IMPORTANT TERMS

If you cancel before February 17, 2020 you will be refunded your ticket price, less a 25% processing fee. There are no refunds if you cancel on or after February, 2020, however you may transfer your ticket to another person. Any request to cancel your order must be made in writing. You are not permitted to cancel your order on the basis that the program or presenters have changed at the conference. The latest program can be found on the Website.

5. Unforeseeable Events and Refunds

We may cancel or postpone the conference if we determine there will be insufficient attendees on the scheduled dates.

If an event outside of our reasonable control occurs which renders the conference impracticable to hold on the scheduled dates, we may do one of the following:

- (a) postpone the conference to any date, in which case your ticket price will not be refunded to you except where you provide satisfactory evidence that the new dates conflict with another event or other of your obligations that would prevent you from attending the conference;
- (b) shorten the conference, in which case your ticket price will not be refunded to you;
- (c) cancel the conference after it has started, in which case your ticket price will not be refunded to you;
- (d) cancel the conference less than 6 weeks before the scheduled start date, in which case 50% of your ticket price will be refunded to you;
- (e) cancel the conference with 6 or more weeks and less than 3 months before the scheduled start date, in which case 25% of your ticket price will be refunded to you;
- (f) cancel the conference more than 3 months before the scheduled start date, in which case your ticket price will be refunded to you, except an amount allocated to you for the costs we incurred in organizing and securing the conference.

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6. Personal Data

Your submission of personal information through the store is governed by our privacy policy, available at <https://www.f-cell.de/en/privacy-policy.html>.

The booking and registration process is handled by an external service provider of the Host, which is contractually obliged according to § 11 German Federal Data Protection Act (BDSG). You consent to the Host recording, storing, changing, and transmitting the personal data you provide, solely for the purpose of fulfilling these terms and the intended use of the tickets (especially for processing, invoicing, and issuing receipts in respect of your order and payment for tickets to the conference), and the Host shall do so according to the latest data protection regulations in the German Federal Data Protection Act. You consent to your personal data being transferred to an external service provider and other third parties if this is necessary to fulfil the purpose of these terms and the intended use of your tickets. Revocation of use of the data for these purposes (advertising address) may be sent at any time by post to the Host's address below or by e-mail to widerspruch@messe-sauber.de, without cost to you, except the cost to send it by post.

7. Recordings, Appearance Release, and Copies of Conference Materials

You acknowledge and agree that we and third parties might make photographic, video, sound, or other recordings or artistic depictions of you at the conference, which might be reproduced and published. You hereby authorize us and our successors and assigns to record your likeness, image, voice, sounds by photography, video recording, or any other medium whatsoever (the "Recordings"), edit those Recordings as we may desire, and incorporate those Recordings in marketing materials for the conference, any similar conference, or our services in hosting similar conferences. We and our successors and assigns will own all interest whatsoever, including copyright, in the Recordings and any related materials. You hereby fully and forever RELEASE AND DISCHARGE us from all manner of actions—whether actual or threatened—suits, accounts, bonds, claims, and demands whatsoever arising at any time in relation to the Recordings. You may not make any audio or video recordings at the conference without our written permission. You may not make or distribute copies of materials provided to you at the conference without our, or the relevant owner's prior written consent.

8. Conduct at the Conference

You agree to comply with all applicable local laws at the conference, as well as any requirements imposed by the venue at which the conference is held. You agree to comply with all regulations we may post on one or more occasions at the conference, such as food and drink policies, dress code, and hours of attendance. If you do not comply with these laws or regulations, or if you exhibit disruptive, dangerous, abusive,

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or impolite behaviour we may, in our complete discretion, eject you from the conference and revoke your license to attend the conference, as well as any future conferences.

9. Governing Law

The laws of Germany will govern these terms.

10. Miscellaneous

These terms contain the entire agreement between you and the Host and any modifications not agreed in writing are void. This agreement will bind and benefit the parties and their respective successors and permitted assigns. We may assign our rights, obligations, and liabilities under this agreement without your consent or notice of assignment. If any part of these terms is held unenforceable, the validity of all remaining parts will not be affected.

11. Notices

Any notices you wish to send to us must be sent to:

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